



MUSIC FOR YOUTH PROMS

27-28 NOVEMBER 2024

ROYAL ALBERT HALL, LONDON

KEY CONTACTS SHEET

Venue:

Royal Albert Hall, switchboard: 020 7589 3203

Music for Youth:

- Onsite Production Office from 27-28 November: 020 7070 0570
- MFY mobile: 07946 176646 (for advice during event)
- Kate Gardner: 07751 176591 (Designated Safeguarding Officer and for advice during event)

Accident/Injury/Incident:

In the event of any accident, near miss, injury or other security incident at the MFY Prom, **always** inform a venue steward and member of Music for Youth staff. We have trained medics on standby throughout the event as well as a treatment room at Door 4.

Emergency:

- If there is an emergency, please contact a venue steward. Venue staff will liaise directly with emergency services. Please do not contact any emergency services yourselves.

If your call is not an emergency, you can contact the Central Metropolitan Police Station via their Central switchboard on 0300 123 1212.

Accident & Emergency:

Chelsea and Westminster Hospital
369 Fulham Road
SW10 9NH
Tel: 020 3315 8000

Local Safeguarding Information:

If you are concerned that a child or young person is being harmed through abuse or neglect, or for advice and guidance on all child protection issues please contact a member of MFY staff.

In addition, the number for the Local Safeguarding Children's Board is 020 7641 4000 (9am to 5pm, Monday to Friday) or Emergency Duty Team 020 7641 2388 (outside of these times). **In an emergency call the police on 999.**

Travel details:

Tube: nearest tube is South Kensington on the Circle, District and Piccadilly lines.
Train: Victoria Station, London, SW1V 1JU, National Rail Enquiry Service– 03457 48 49 50
Taxi: Black cabs can usually be hailed from Kensington Road outside the front of the building.
Bus: The following buses all stop near the Royal Albert Hall, 52, 9, 10, 70 and 360.

Parking:

There is no parking for coaches or performer vehicles – please make arrangements with your drivers for drop off and pick up times.

You can check the NCP website for parking nearby for audience members, <http://www.ncp.co.uk/>

For disabled car parking at the Royal Albert Hall, please call, 020 7070 4410.